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**Privacy Policy**
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**Effective Date: ** 3/2025

**Last Updated: ** 3/2025

HVAC&POWER LLC ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you interact with us. By using our services, you agree to the terms outlined in this policy.

1. Information We Collect

We collect the following personal information when you engage with our services:

- **Name**
- **Email Address**
- **Phone Number**
- **Physical Address**
- **Payment Details**

2. How We Collect Information

We gather personal information through:

- **Website Forms** When you submit a request or lead form.
- **Phone Calls** When you contact us for services.
- **Emails** When you send inquiries or request assistance.
- **Third-Party Tools** Including Google Ads and analytics services.

3. How We Use Your Information

We use your information for the following purposes:

- **Scheduling Services** To arrange appointments and provide HVAC solutions.
- **Responding to Inquiries** To address your questions and concerns.

- **Marketing Communications** To send promotional offers or updates (you may opt out at any time).
- **Processing Payments** To facilitate secure transactions for services rendered.

4. Information Sharing with Third Parties

We do not sell or trade your personal data. However, we may share your information with:

- **Google Analytics** To analyze website traffic and improve user experience.
- **Payment Processors** To securely process transactions.
- **Advertising Platforms** To help us reach potential customers.

5. Data Security Measures

We take the security of your personal data seriously and implement the following measures:

- **Encrypted Transactions** All payment details are processed securely.
- **Secure Databases** Your information is stored in protected systems.
- **Limited Access** Only authorized personnel can access sensitive information.

6. Cookies and Tracking

We **do not** use cookies or tracking tools on our website.

7. Contact Us

If you have any questions about this Privacy Policy or need to request updates or deletions of your personal data, please contact us at:

Email: HVAC.POWER.703@GMAIL.COM

We reserve the right to update this Privacy Policy as necessary. Any changes will be posted on our website with an updated effective date.

Thank you for trusting **HVAC&POWER LLC** with your information.